

Walker, Ardyth (COE)

INQ 10-44

From: Walker, Ardyth (COE)
Sent: Wednesday, March 03, 2010 3:53 PM
To: Mazzorana, Shanda (ETSD)
Subject: RE: ethics question

The Conflict of Interest ordinance permits ETSD employees to serve as Subject Matter Experts (SME) for Citrix. However, the employees must report any compensation, including course and exam vouchers, as gifts. Section 2-11.1 (e) permits employees to accept a gift as long as the gift is not given in exchange for an official action or the failure to take an official action. However, an employee must report any gift or series of gifts from a single entity or person that exceeds one hundred dollars in a single calendar quarter. Since the cash value of the courseware and the exams exceed one hundred dollars, the employee must report the compensation as a gift. Finally, please be advised that Section 2-11.1(w) would prohibit employees from accepting travel related expenses from a county contractor or vendor unless training is included under the contract or agreement. However, since the event is being held in Fort Lauderdale, Section 2-11.1(w) does not prohibit the employees from participating in the event.

From: Mazzorana, Shanda (ETSD)
Sent: Tuesday, February 23, 2010 4:31 PM
To: Walker, Ardyth (COE)
Cc: DiPrima, Adrienne (ETSD)
Subject: FW: ethics question

Ardyth,
Please opine on the below situation for us.

From: DiPrima, Adrienne (ETSD)
Sent: Tuesday, February 23, 2010 4:27 PM
To: Mazzorana, Shanda (ETSD)
Subject: ethics question

Need to know if the "compensation" part of this would be permissible under County Ethics rules – see attachment

I have written to Citrix requesting actual cash value of all items referred to in this section – the best info I have so far from the CITRIX website is that the cash price of an "exam voucher" for CITRIX is \$300 – I am waiting for more info

This would require four days out of the office

Adrienne A. Di Prima
Manager, Strategic Technologies Support
(305) 596-8492

"It isn't that they can't see the solution.
It is that they can't see the problem."

From: Alvarez, Albert (ETSD)
Sent: Tuesday, February 23, 2010 4:10 PM
To: DiPrima, Adrienne (ETSD)
Subject: SME for a lab scenario

3/3/2010

Walker, Ardyth (COE)

From: Mazzorana, Shanda (ETSD)
Sent: Tuesday, February 23, 2010 4:31 PM
To: Walker, Ardyth (COE)
Cc: DiPrima, Adrienne (ETSD)
Subject: FW: ethics question
Attachments: Workshop_Advertisement.docx

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From: Alvarez, Albert (ETSD)
Sent: Tuesday, February 23, 2010 4:10 PM
To: DiPrima, Adrienne (ETSD)
Subject: SME for a lab scenario

Citrix Education Onsite Feedback Workshop

The Citrix Education team is looking for Citrix XenDesktop administrators to act as Subject Matter Experts (SMEs) by providing input critical to the development of future Citrix courses and exams. The Education team would like to offer Citrix XenDesktop Administrators the opportunity to participate in a four-day, onsite feedback workshop at Citrix worldwide headquarters in Ft. Lauderdale, Florida from **Monday (March 22)** through **Thursday (March 25)**.

Participants in the workshop will:

- Identify the tasks that Citrix XenDesktop Administrators perform in their environments
- Break down the tasks into sub-tasks
- Select what should be taught and tested in Citrix's upcoming XenDesktop courses and exams

Walker, Ardyth (COE)

INQUIRY 10-45

From: Mazzorana, Shanda (ETSD)
Sent: Thursday, February 25, 2010 8:05 AM
To: Walker, Ardyth (COE)
Cc: DiPrima, Adrienne (ETSD)
Subject: FW: SME Education Feedback Workshop

Here is some additional information that we wanted to share with you on the opinion we have solicited from you this week.

From: DiPrima, Adrienne (ETSD)
Sent: Wednesday, February 24, 2010 3:34 PM
To: Mazzorana, Shanda (ETSD)
Subject: FW: SME Education Feedback Workshop

FYI

this is the actual price of those "compensation" items on the email I sent you yesterday..

thanks

Adrienne A. DiPrima
Manager, Strategic Technologies Support
(305) 596-8492

"It isn't that they can't see the solution.
It is that they can't see the problem."

From: Tawnisha Reynolds (Scott) [mailto:Tawnisha.ReynoldsScott@citrix.com]
Sent: Wednesday, February 24, 2010 3:30 PM
To: DiPrima, Adrienne (ETSD)
Subject: RE: SME Education Feedback Workshop

Citrix

Hello Adrienne,

I apologize for the delay.

To answer your question, the cash value of the courseware ranges from \$225 - \$625 USD and the exam vouchers are \$150. As for the other benefits, they range from \$20 - \$40 USD.

Please let me know if you have any other questions or concerns.

Kind regards,
Tawnisha

From: DiPrima, Adrienne (ETSD) [mailto:ADI@miamidade.gov]
Sent: Tuesday, February 23, 2010 4:18 PM
To: Tawnisha Reynolds (Scott)
Subject: SME Education Feedback Workshop

We are considering nominating one or two of our technical staff to participate in this event. However,

3/3/2010

County ethics rules are quite strict, so I would need you to clearly and specifically define the "COMPENSATION" item mentioned in your flyer.

Specifically, I would need to know the actual cash value of the "free copies of courseware and exam vouchers", and an itemization and actual cash value of the items referred to as "other benefits".

Compensation

Participants of the workshop will receive credit as Subject Matter Experts for all of the exams and courses that are designed based on their input, as well as free copies of courseware and exam vouchers, in addition to other benefits.

Your prompt response to this request for information is much appreciated.

Thanks,

Adrienne A. Di Prima, CDP, CCP

Manager, Strategic Technologies Support
Miami-Dade County
Enterprise Technology Department
5680 SW 87 Ave.
Miami, FL 33173

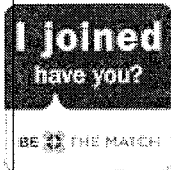
phone (305) 596-8492

fax (305) 596-8687

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email adi@miamidade.gov <mailto:adi@miamidade.gov>



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Citrix Education Onsite Feedback Workshop

The Citrix Education team is looking for Citrix XenDesktop administrators to act as Subject Matter Experts (SMEs) by providing input critical to the development of future Citrix courses and exams. The Education team would like to offer Citrix XenDesktop Administrators the opportunity to participate in a four-day, onsite feedback workshop at Citrix worldwide headquarters in Ft. Lauderdale, Florida from **Monday (March 22)** through **Thursday (March 25)**.

Participants in the workshop will:

- Identify the tasks that Citrix XenDesktop Administrators perform in their environments
- Break down the tasks into sub-tasks
- Select what should be taught and tested in Citrix's upcoming XenDesktop courses and exams
- Write lab scenarios

The information gathered from the workshop will be used to validate customer and partner training needs and design courses and exams to address those needs.

The Citrix Education team is looking for Citrix XenDesktop SMEs to attend in person. There is no need to prepare for it; simply attend all four days and provide information about your XenDesktop implementation and the administrative tasks that you perform. Citrix Education also has a limited number of travel scholarships available for participants to travel to the South Florida area, if needed.

Criteria for Participation

In order to be considered SMEs, administrators must meet the following criteria:

- Have Citrix XenDesktop 3 or later implemented
- Have at least one year experience administering Citrix XenDesktop
- Note: Familiarity with Provisioning Services, XenServer Enterprise Edition, and/or XenApp is a plus.

Compensation

Participants of the workshop will receive credit as Subject Matter Experts for all of the exams and courses that are designed based on their input, as well as free copies of courseware and exam vouchers, in addition to other benefits.

If you, or a member of your technical team, are interested in participating in this workshop, please send an email to Tawnisha Reynolds at Tawnisha.Reynolds@citrix.com. Please include your phone number, and the dates and times when it would be convenient for you to be contacted.

Thank you in advance for your interest!