

Meyers, Robert (COE)

ING 06-102

From: Meyers, Robert (COE)
Sent: Wednesday, July 19, 2006 3:57 PM
To: Washington, Sandra (MDT)
Subject: RE: Commendation

Ms. Washington,

According to Administrative Order 7-1, County employees are not permitted to accept tips or gratuities. Therefore, he ought to return it. The letter of commendation should suffice.

If you have any additional questions, do not hesitate to contact me.

Sincerely,

Robert Meyers, Executive Director
Miami-Dade Commission on Ethics and Public Trust

From: Washington, Sandra (MDT)
Sent: Wednesday, July 19, 2006 9:32 AM
To: Meyers, Robert (COE)
Subject: FW: Commendation

Mr. Meyers,

I received the attached commendation from a bus rider. It included a \$50.00 tip (money order) for the operator in appreciation for the excellent service he provided.

Is it ethnically sound for the Operator to receive the money?

Please advise.

Sandra Washington

Chief - Bus Operations

(305) 638-7467 office
(305) 638-7424 Fax
Sandra@miamidade.gov

From: Nairn, Takilya E. (MDT)
Sent: Wednesday, July 19, 2006 9:05 AM
To: Washington, Sandra (MDT)
Subject: Commendation

Attached is the document that you requested.

7/19/2006

Takilya Nairn
Acting Administrative Secretary
Bus Operations
nairnt@miamidade.gov
Office 305-638-7477
Fax 305-638-7424

Feedback # 3021
Lamont Flanders Badge 368.

To: Miami Dade Transit

Concerning Bus Driver Flander Badge #3682

My Name is Ana Dominguez; I'm writer this letter for two reasons. Reason #1 is I owe Miami Dade Transit some money with in the body of this letter you'll see I complied with, the second reason is to send a special thanks to the Bus Driver on the way he treated my family and I. My family and I were on South Beach dining, after we caught a cab from the restaurant I discovered that I had left my credit card in the check at the restaurant I advised the cab driver who rudely put us out of his cab and refused to take us back to the restaurant so I could check to see where my credit card was! So me and my two daughters and my husband were put out and made to walk. We decided instead of walking back to the restaurant that we'd just call the credit card company from our cell phone and freeze it to prevent any unauthorized spending. So as were attempting out journey back to the Sheraton Hotel in Bal Harbor from 23 street and Collins avenue a S Bus comes to the side of us and asks did we want an S bus because several other buses also service that stop. We were at a bus stop and didn't even realize it from the disgust of the cab driver. My husband told the driver that we were out of money but thanks for stopping. The driver replied I'm not going to let you and your family walk, please enter the bus I'll take you were ever you are going! Being from Orlando we know that if you don't have bus fare, don't even think about boarding a bus. However this driver invited us onboard and took us to our Hotel. We've heard terrible things about how mean the bus driver's are in Miami. Never catching a ride on public transportation we believed those rumors until we met this driver. He was very warm with me and my family. We want this letter to go into his file to serve as a constant reminder that he's a very nice individual. I'm sure his boss's already know this.... While riding his bus I observed the meter box which had the fare rates posted so I'm enclosing a money order made out to Miami Dade Transit. It was a total of 4 adults full fare was \$1.50. I've enclosed \$5.50 for the fare. This next Money order is for the Driver. We thought his service was so great so we are leaving him a \$50.00 money order as a courtesy for what he did for us that night. We know public employee's and not to take tips but this young man deserves this, and besides we are not putting a return address so you'll have to give it to him! Orlando my very well have better equip buses but by far Miami has the better bus service, especially with drivers like the one we had, and I know the rest of the drivers are similar to Mr. Flander.

Ana Dominguez

