



REPORT OF INVESTIGATION

K #: 13-069

Date Opened: April 27, 2013

Date Closed: May 14, 2013

Name of investigator: Robert Steinback

Purpose of Inquiry:

Miami-Dade 311 Senior Call Specialist Stephanie Katz on April 27, 2013, referred to this office an e-mailed complaint from Hanni von Metzger regarding an alleged towing scam at a privately owned parking lot on Miami Beach. The e-mail stated:

“Towing Company is using 2 individuals in order to trick and steal from consumers parking at the PRIVATE parking lot located on 17th street between Michigan Ave and Alton Road (right hand side going west.) When you are walking to pay at the parking machine, these 2 men run ahead of you and quickly enter their TAG number and pretend they do not have the cash to complete the transaction. So you innocently, swipe your credit card. The receipt is printed with their tag number. If you are not careful and do not read it, you do not realize that a tag number was required, so you put the receipt on you dashboard. Then, the tow company comes and takes your car claiming that your receipt had a different tag number from your car’s. When you call the MB police, they transfer you to the parking dept. This dept does ABSOLUTELY NOTHING claiming that this is a private parking lot. They do not care that these gangsters are stealing from consumers. Instead when a poor man steals a loaf of bread because he is hungry, 5